

Medical Cooling Concession

A Victorian Government concession to make electricity bills more affordable for low income Victorians who have multiple sclerosis and other medical conditions with heat intolerance.



How much is the concession?

The Medical Cooling Concession (formerly the Multiple Sclerosis Concession) provides a 17.5% discount off your electricity costs over a six month period between 1 November to 30 April each year.

Who is eligible for the concession?

If you, or a member of your household has a condition that impairs the body's ability to regulate its own temperature, and you hold an eligible concession card (see below), you may be eligible for the concession.

Qualifying conditions include:

- Multiple Sclerosis
- Lymphoedema
- Parkinson's Disease
- Fibromyalgia
- Post-Polio Syndrome
- Poliomyelitis
- Motor Neurone Disease
- Muscular Dystrophy
- Quadriplegia
- Scleroderma
- Systemic Lupus Erythematosus (SLE)

If your condition is not listed, please contact the Concessions Information Line on **1800 658 521** to discuss your eligibility.

Which concession cards are eligible?

Pensioner Concession Cards, Centrelink Health Care Cards and Department of Veterans' Affairs Gold Cards.

Where can further information be obtained?

Call 1800 658 521 (toll-free)

Department of Human Services, Concessions Information Line for further information and application form. Application forms are also available from electricity retailers.